



Patrick J. Prindeville  
Executive Director  
Labor Relations

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March 15, 2020

Ms. Gladys M. Finnigan  
Assistant to the Vice President  
Communications Workers of America  
AFL-CIO, District One  
80 Pine Street, 37<sup>th</sup> Floor  
New York, New York 10005

Re: Telehealth

Dear Ms. Finnigan:

In furtherance of ongoing public health coronavirus containment efforts and consistent with recommendations from the CDC, effective immediately and until further notice, the Verizon Medical Expense Plan for New York and New England Associates will cover telehealth services at the same cost that applies to an office visit with a primary care physician. This agreement is without precedent with respect to any other matter. Please indicate your agreement by signing below.

Very truly yours,

Patrick J. Prindeville  
Executive Director - Labor Relations

Agreed for the Union:

Gladys M. Finnigan – Assistant to the Vice President  
Communications Workers of America

Dated: March 15, 2020